

Robert Mack

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26 February 2016

To: All Members of the Environment and Community Safety Scrutiny Panel

Dear Member,

Environment and Community Safety Scrutiny Panel - Tuesday, 1st March,
2016

I attach a copy of the following reports for the above-mentioned meeting which were not available at the time of collation of the agenda:

7. VIOLENCE AGAINST WOMEN AND GIRLS (PAGES 1 - 16)

To report on;

- The Violence Against Women and Girls strategy;
- Current performance issues; and
- Progress to date with the implementation of the recommendations of the scrutiny review on Violence Against Women and Girls.

8. TEAM NOEL PARK PILOT (PAGES 17 - 26)

To provide an update on progress and outcomes to date with the Team Noel Park pilot.

Yours sincerely

Robert Mack
Principal Scrutiny Support Officer

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Report for: Environment and Community Safety Scrutiny Panel - 1 March 2016

Item number:

Title: Violence Against Women and Girls Update

Report authorised by : Jeanelle De Gruchy – Director Public Health

Lead Officer: Victoria Hill (interim) Strategic Lead Violence Against Women and Girls victoria.hill@haringey.gov.uk ext 1501

Ward(s) affected: N/A

Report for Key/ Non Key Decision: N/A

1. Describe the issue under consideration

The Environment and Community Safety Scrutiny Panel examined the council and partners' role in the identification, prevention and reduction of domestic violence and abuse in Haringey. Their resultant report was considered by the Overview & Scrutiny Committee at their meeting in March 2015 when a range of recommendations presenting workable solutions designed to build on the already good work being undertaken by the council and partners were agreed.

An update has been requested on:

- the development of the violence against women and girls strategy
- current performance issues
- progress to date with the implementation of the recommendations of last year's scrutiny review.

Appendix 1, lists the recommendations and presents the Cabinet Member's response to them and an update from the violence against women and girls strategic group.

Appendix 2 outlines quarter1 - 3 2015/16 performance data.

2. Cabinet Member introduction

As deputy leader of the council and the Cabinet Member of Communities, I have welcomed the work of the Environment and Community Safety Scrutiny Panel on this important issue and endorse the recommendations they have made. In the last two years we have made significant progress in improving our response to all forms of violence against women. I am pleased that a violence against women and girls strategy is now being developed and it is evident that much progress has been made towards the panel's recommendations. This current momentum has to be maintained in order to help deliver lasting changes to this crucial issue.

It is acknowledged by all partner agencies that we all need to step up our commitment to responding to violence against women and girls. The violence against women and girls commissioning group is a positive development in helping to develop and support a partnership approach to resourcing a coordinated community response to violence against women and girls.

3. Recommendations

Note the progress on the recommendations as set out in Appendix 1 and current performance issues.

4. Reasons for decision

A violence against women and girls strategy steering group has been formed to help progress the work on the strategy. This comprises a representative from national Women's Aid who are looking at how they can support the development of Haringey's strategy whilst they pilot Change That Lasts¹.

A presentation outlining the proposed focus of the strategy has been prepared and initial consultations have been conducted with the Violence Against Women and Girls Strategic Group, Advisory Group and the Community Safety Partnership. A project plan has been finalised.

The Haringey MARAC is currently at 80% of recommended volume of referrals. In 2015/16 (year to date) the MARAC has received 244 referrals. SafeLives recommend that the Haringey MARAC should receive 410 referrals by 2017. To reach target 410 by 2017 we need to reach 383 referrals in 2015/16.

5. Background information

The target of 410 MARAC referrals by 2017 is a stretch target and to date no area nationally has met the 100% target. MARAC referrals for Haringey are higher than the Met Police area average. Haringey's Police Community Safety Unit are actively working on a flagging mechanism to identify repeat MARAC cases so that these can be referred back to the MARAC. It is hoped that this system will help to gradually increase referral numbers to the MARAC and move us closer to achieving the SafeLives recommended volume target of 410 referrals a year by 2017.

The violence against women and girls strategy will be a 10 year vision statement. It is scheduled to take 12 months to complete this work as we will be undertaking a programme of engagement with the community to establish their resources and what help they need to be able to contribute to the coordinated community response to violence against women and girls.

The violence against women and girls performance data which we are currently able to collect focuses on the criminal justice system's response to domestic violence. A violence against women and girls data product is currently being

¹ *Change that Lasts is a new strengths-based, needs-led approach that supports domestic abuse survivors and their children to build resilience, and leads to independence.*
<https://www.womensaid.org.uk/our-approach-change-that-lasts/>

discussed by the strategic group. There are inherent difficulties in capturing this data and we are identifying what information currently available in the system, and how this can be systematically coordinated, analysed and presented in a format that can inform the partnership. This work will be added to the violence against women and girls annual delivery plan for 2016/17.

6. Contribution to strategic outcomes

Priority Board 3 – prevent and reduce violence against women and girls.

7. Use of Appendices

Appendix 1: Updates concerning the Scrutiny Panel's recommendations

Appendix 2: Violence against women and girls performance indicators

8. Local Government (Access to Information) Act 1985

N/A.

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Appendix 1: Response to the recommendations of Environment and Community Safety Scrutiny Panel Violence Against Women and Girls update Feb 2016

No	Scrutiny Panel Recommendation	Agreed Partially agreed Not agreed	Budget implications	Response	Timescale and lead	Update
1	<i>That information be shared with the Panel by the Violence Against Women and Girls Strategic Group for their plans on how the views of service users will be obtained and responded to. (Paragraph 3.15) (Strategic Group)</i>	Partially agreed	Approximately £4 000 required to support survivor consultation, along with additional officer capacity to be identified to progress this work	A position paper on service user consultation has been agreed by the Strategy and Advisory Group Service user consultation will be used to help inform the development of this agenda, including an awareness campaign to coincide with the launch of the new IDVA service	If budget and support agreed, by March 2016 Advisory Group	Service user views will be sought as part of the development of the strategy
2	<i>That a clear timeframe be set by the Violence Against Women and Girls Strategic Group for the approval of a referral pathway. (3.17) (Strategic Group)</i>	Agreed	None	A timetable for redesign and approval of the new domestic violence referral/care pathway is now agreed to commission the new Independent Domestic Violence Advocacy Service		Complete
3	<i>That work to develop the referral pathway focus upon simplifying the process and establishing a single point of entry. (3.17) (Strategic Group)</i>	Agreed	Note that the pathway would require one additional IDVA: £49 000	*Pathway has been consulted on and final options have been agreed. Additional IDVA resource will come on line once existing resources within the current DV pathway are reviewed and realigned as part of the longer term work on the violence against	By July 2015 VAWG Commissioning Group	Complete

No	Scrutiny Panel Recommendation	Agreed Partially agreed Not agreed	Budget implications	Response	Timescale and lead	Update
4	<i>That the Strategic Group develop proposals for publicising domestic violence and abuse services and, as part of this, consideration be given to joint commissioning. (3.20) (Strategic Group)</i>	Partially agreed	Partnership communications and publicity campaign budget to be identified and agreed – approximately £10 000 for year one Bid made for this to the joint police and community safety team Performance Related Grant	A violence against women and girls service directory for professionals and practitioners is produced and circulated across the partnership. This is updated on a quarterly basis. A borough publicity campaign that will be developed and launched to coincide with the new IDVA service and referral pathway	By 1 st April 2016 VAWG Strategy Group, VAWG Advisory Group, VAWG Commissioning Group and LBH Comms	Scope of a partnership comms campaign is currently being developed, this is to be discussed at March 2016 Strategic Group
5	<i>That the Strategic Group, working together with the Local Safeguarding Children's Board (LSCB), develop proposals for multi agency training on Female Genital Mutilation (FGM) for health and social care professionals and that Members also be included in relevant training on the issue. (3.25) (Strategic Group)</i>	Partially agreed	A budget to commission training would be required – approximately £5000 for 5 multi agency sessions, Officer capacity to coordinate the courses would also need to be identified	A Harmful Practices Working Group looking at free training offer via Ascent. Government FGM E learning course circulated by LSCB and VAWG partnership (and to members). Other free training opportunities will be identified and circulated to the partnership (and members) Twilight violence against women and girls trainings session for members to be delivered to coincide with the UN Day for the eradication of violence	By March 2016. Co Chairs of Harmful Practices Working Group – with support of VAWG Strategic Lead, VAWG Coordinator and LSCB SAB joint business manager	No budget is available for this training. FGM conferences and mandatory reporting duty info widely circulated. Forward delivered training to practice nurses as part of the HPWG. To discuss with FOWARD holding a Practice Network event on FGM in 2016/17

No	Scrutiny Panel Recommendation	Agreed Partially agreed Not agreed	Budget implications	Response	Timescale and lead	Update
6	<i>That consideration be given by the Strategic Group to developing multi agency and multi disciplinary training on domestic violence and abuse. (3.25) (Strategic Group)</i>	Partially agreed	<p>A budget to commission training would be required – approximately £20 000 for a range of knowledge awareness raising and skills/practice based sessions.</p> <p>In addition a new officer role would be necessary to coordinate all aspects of the training</p>	<p>against women (25 Nov 2015 and the accompanying 16 days of activism)</p> <p>A training needs assessment has been conducted with support of the LSCB Training Subgroup and SAB training Subgroup. There was a very low response rate. The LSCB Training Sub Group will undertake an agency audit of DV training delivered in partner agencies</p> <p>The LSCB deliver 2 training sessions a year on safeguarding children and domestic violence</p> <p>Minimum standards for violence against women and girls training is being drafted, and will be presented to the two training sub groups and the VAWG (advisory and strategy group) for endorsement</p>	By September 2015 Chair of Strategic Group in conjunction with SAB and LSCB and training sub groups and joint business manager	VAWG Coordinator post being recruited and the job description includes delivery of training
No	Scrutiny Panel Recommendation	Agreed Partially agreed	Budget implications	Response	Timescale and lead	Update

		Not agreed				
7	<i>That consideration be given by the Violence Against Women and Girls Strategic Group on how best to secure the regular engagement of local NHS acute trusts and the Mental Health Trust on a basis that is achievable and sustainable. (4.2) (Strategic Group)</i>	Agreed	None	Key health representatives have been written to by the chair to request their attendance and engagement The new Vice-Chair of the Strategic Group has had a specific focus on engaging health partners		Complete
8	<i>That the options of providing hospital based IDVAs by joint commissioning between boroughs whose residents use the same hospitals and/or the re-location of one or more of the boroughs IDVAs to local hospitals be considered by the Community Safety Partnership, in consultation with the CCG. (4.40) (Community Safety Partnership)</i>	Not agreed	Additional resources will need to be identified by all boroughs and agreed to fund IDVA provision A hospital based IDVA Service working across 3 boroughs would require approximately additional funding of £250 000 to be secured across the boroughs for 4 FTE IDVAs and a service manager	This is a complex issue as further discussion and agreement is required with various Community Safety Partnerships and various CCGs and project development and coordination.	To be part of the discussions by the Violence Against Women and Girls Commissioning Group	To be added to the Violence Against Women and Girls Commissioning Group forward plan once the IDVA/IRIS and DV perp service commissioning is completed
9	<i>That the Violence Against Women and Girls Strategic Group work together with partners to ensure that all relevant professionals understand and receive training on completing the referral form for domestic violence and abuse (the CAADA DASH RIC) in order to promote its wider use. (4.44) (Strategic Group)</i>	Agreed	None	As part of the coordination arrangements for the Multi Agency Risk Assessment Conference, training and briefing sessions are delivered every quarter by the MARAC Coordinator on the use of the CAADA DASH RIC (and the MARAC process) to professionals and practitioners	Ongoing (business as usual) Chair of MARAC, Chair of MARAC Steering Group and MARAC Coordinator	Ongoing. High numbers of partner agency referrals demonstrating wide use of DASH. Since August 2015 7 MARAC briefings delivered to 76 staff – not specific DASH training but held 3 quarterly MARAC workshops delivered to 48 individuals. The session includes DASH and has a role play exercise. EH DV worker will also deliver DASH training.

No	Scrutiny Panel Recommendation	Agreed Partially agreed Not agreed	Budget implications	Response	Timescale and lead	Update
10	<i>That, in view of the strong evidence of the effectiveness of the IRIS scheme in facilitating the detection of domestic violence and abuse, the Haringey CCG reconsider its decision not to commission it. (4.18) (Haringey CCG)</i>	Agreed	None for the council	CCG has recently agreed to commission IRIS for 25 practices in the borough	CCG and VAWG Commissioning Group	IRIS service currently being commissioned – anticipated contract start date 1 st May 2016
11	<i>That the CCG explore further the potential of joint commissioning of IRIS with neighbouring boroughs in north central London. (4.18) (Haringey CCG)</i>	Agreed	To be identified and confirmed	To be discussed further with the CCG	CCG and VAWG Commissioning Group	The CCG is currently in process of implementing the IRIS project in 25 practices in Haringey with a go-live date of 1 st May 2016. The outcomes of the project will be closely monitored with a view to roll out across all GP practices in Haringey if demonstrable improvement. Joint commissioning with neighbouring boroughs will be considered at that point.
12	<i>That staff training provision on domestic violence and abuse be reviewed by Whittington Health to ensure that sufficient time is allocated and that it is delivered in an appropriate and interactive format, with the use of e-learning avoided (4.26) (Whittington Health)</i>	Agreed		Changes have been implemented since the report was published: Level 1 to level 3 training provided either face to face or via e-learning depending on role and priority groups. I.e. Maternity, Health visitors, school nursing. Training to cover basic awareness, recognising and responding to domestic abuse and referring on to	Whittington Health NHS Trust	Level 1 DA Training – Basic Awareness (Face-to-face or e-learning) for all Whittington Health staff at corporate induction day. The E-learning module is in the process of being revised and up-dated for those already employed Level 2 DA Training – Recognising, Responding and Referring. Face-to-face training for priority groups:

				<p>specialist agencies, (DASH risk assessment / MARAC) – domestic abuse champions to be trained from the priority groups as above</p>		<p>Emergency Department, Maternity, Health Visiting. Level 2 DA training (1/2 hr) is also delivered alongside mandatory Safeguarding Adults training for all WH staff. From this requests are made from other teams/departments for further training. Reference is made during this training to the DASH risk assessment/MARAC and hand-outs sent electronically so all staff are made aware. On-going with positive feedback, seeing an increase in the number of referrals onto specialist services.</p> <p>Level 3 DA Training - Domestic abuse champions to be trained across the priority groups in DASH-RIC and MARAC referrals. Six to Ten people from each of the priority areas. 12 people across priority groups interested in becoming DA champions. Local free training in DASH/MARAC delivered by 'Standing Together' in Haringey.</p>
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No	Scrutiny Panel Recommendation	Agreed Partially agreed	Budget implications	Response	Timescale and lead	Update
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		Not agreed				
13	That the business case currently under development by NMUH for the establishment of a post of hospital based IDVA be supported and recommended for approval by the CCG and that consideration also be given to establishing a similar post at the Whittington hospital. (4.39) (Haringey CCG)	Partially agreed	To be confirmed	The CCG recognises and acknowledges the benefits of having a hospital-based IDVA and will consider the NMUH business case. Whilst not the lead commissioner for the Whittington Hospital, the CCG will also be discussing their plans	NMUH with VAWG Commissioning Group	No update received. It is suggested that North Mid are invited to a VAWG commissioning meeting to specifically discuss this.

Appendix 2: Violence Against Women and Girls performance indicators

Description	Baseline	Quarter 1		Quarter 2		Quarter 3		Comments
		Target	Actual	Target	Actual	Target	Actual	
IDVA - % of closed cases where there was an increase in the victim's safety level	80%	80%	66% Red	80%	64.2% Red	80%	60% Red	45 new cases in Q3. 50 cases were closed. IDVAs are now based in the Police CSU 3 sessions a week to pick up referrals direct to help reduce delays in victims accessing help.
% of victim-survivors who do not withdraw from the Criminal Justice process	80%	80%	15% Red	80%	64.7% Red	80%	73% Red	This is a percentage of the total number of clients <i>involved in CJS</i> as opposed to the number of clients <i>in total</i> .
Increase in referral numbers to MARAC To reach target 410 by 2017 we need to reach: 383 referrals in 2015/16 396 referrals in 2016/17 410 referrals in 2017/18.	299	96 per quarter	84 Amber	96 per quarter	65 Red	96 per quarter	95 Amber	Jan 2015 – Dec 2015) the Haringey MARAC heard 332 cases (81% of the expected volume). The most recent Safelives data indicated MARACs in the London Metropolitan area are seeing on average 72.5% of the expected volume, with a national average of 82.5% . SafeLives consider good practice for a local area to see between 80-100% of its expected volume, therefore Haringey MARAC is performing within good practice for volume of referrals.
Audited MARAC cases to meet at least two of agreed outcomes	80%	80%	N/A	80%	80% Green			Feb 2015 8 cases out of 10 had 2+ positive outcomes.

Description	Baseline	Quarter 1		Quarter 2		Quarter 3		Comments
		Target	Actual	Target	Actual	Target	Actual	
MARAC repeat victimisation rate - (see separate rationale) HIGH IS GOOD	11%	Year 2 15 – 21%	29% Green	Year 2 15 – 21%	31% Green	Year 2 15 – 21%	27% Green	There were 26 (27%) repeat cases this quarter. The repeat victimisation rate for the last 12 months was 26% which is a little below SafeLives's expected level of repeat referrals which is the 28-40% range.

SafeLives MARAC Performance Analysis

Below is SafeLive's analysis of the Haringey MARAC's performance over the last 12 months, between 1st October 2014 and 30th September 2015:

Indicator	National figure	Most similar force group	SafeLives recommends	Police force	Haringey
Number of MARACs	284	60	-	31	1
Cases discussed	80,151	20,397	410*	9,511	345
Recommended cases	98,510	25,550	N/A	13,020	410
Cases per 10,000 population	33	32	40	29	33
Children in household	102,884	24,200	N/A	10,360	266
Year on year change in cases	8%	5%	N/A	7%	-4%
Repeat cases	25%	26%	28% - 40%	19%	25%
Police referrals	64%	52%	60% - 75%	32%	33%
Referrals from partner agencies	36%	48%	25% - 40%	68%	67%
B & ME referrals	15.00%	33.30%	65.3%*	50.00%	66.00%
LGBT referrals	0.90%	1.20%	5%+	1.60%	3.20%
Referrals where the victim has a disability	3.70%	5.90%	17%	8.70%	13.30%
Referrals with a male	4.70%	4.30%	4% - 10%	4.60%	3.80%

victim					
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Priority 3

Objective 4:

To prevent and reduce violence against women and girls (VAWG)



Outcome Indicator:

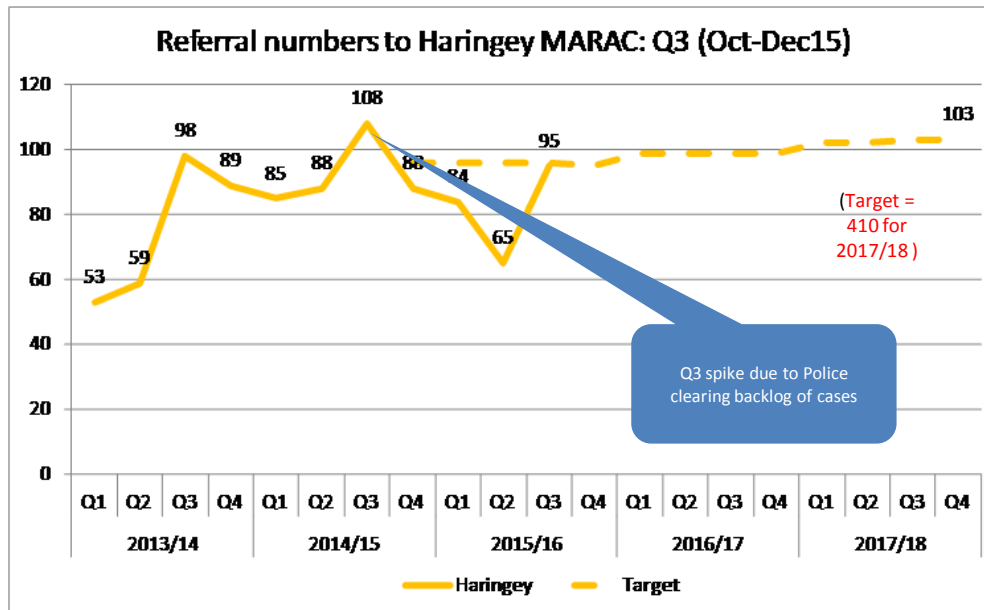
Numbers of referrals to MARAC (multi agency risk assessment conference) where high risk cases of domestic violence are discussed.*



Target:

To increase to 410 a year by 2017/18

What does the data say?



Between July and September 2015 the number of referrals reduced to 65. Some degree of fluctuation is expected from quarter to quarter. Our long-term trend is increasing, albeit Haringey remains below the target level.

SafeLives consider that by 2017/18 Haringey should hear 410 cases per year, this is intended to be an ambitious target. Between July 2014 to June 2015 Haringey was achieving 90% of SafeLives recommended level for that period, compared to 80% for national and 73% for London MARACS. This indicates that Haringey is performing relatively well for referrals.

Nevertheless, Haringey is committed to achieving the target and increasing the number of repeat referrals from the Police should contribute towards achieving target.

* A MARAC discusses how to help victims at high risk of murder or serious harm. A domestic abuse specialist (IDVA), police, children’s social services, health and other relevant agencies come together and share information to help manage the risk identified in the case. The meeting is confidential. MARAC members agree an action plan for each case. For more info visit www.safelives.org.uk haringey.gov.uk

Last Updated: December 2015

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Report for: Environment and Community Safety Scrutiny Panel, 1st March 2016

Item number:

Title: Team Noel Park: update on progress and outcomes to date with the pilot

Report authorised by : Stephen McDonnell, Assistant Director Environment Services and Community Safety

Lead Officer: Tom Hemming, Interim Neighbourhood Action Manager
tom.hemming@haringey.gov.uk

Ward(s) affected: All

**Report for Key/
Non Key Decision:** Non Key

1. Describe the issue under consideration

1.1 At the January meeting of the Environment and Community Safety Scrutiny Panel, an update was requested on progress and outcomes to date with the Team Noel Park pilot.

2. Cabinet Member introduction

2.1 Team Noel Park is about trying new approaches to get the outcomes we all want – a cleaner, safer borough. As Cabinet Member for Communities, I am excited by the potential of the project and what we can learn from it to apply to other parts of the borough. Each ward will clearly have its own particular challenges and issues but the Noel Park project will provide the opportunity to test out some key principles and general approaches in the context of the ever-tightening financial climate. I welcome the Panel's interest and look forward to receiving views on the progress to date and future direction.

3. Recommendations

3.1 That the Panel notes the contents of this report.

4. Reasons for decision

4.1 Not applicable.

5. Alternative options considered

5.1 Not applicable.

6. Background information

6.1 Team Noel Park is a prototype for a new partnership approach with the local community, built around shared ambitions to improve the local environment and tackle crime/improve community safety. Through active engagement with the community we are building a shared understanding of the community's priorities and a consensus on how to improve outcomes under the principle that we can achieve more when we work together.

6.2 The key outcomes are:

- A cleaner and safer place;
- Increased satisfaction as a place to live, work/trade and visit;
- Increased pride in the area.

6.3 The project also seeks to strengthen community capacity and resilience, such that in future the community will be empowered to play a more prominent role in generating solutions to local priorities; in time potentially co-commissioning services and playing a role in affecting behaviour change, with local public services maintaining a supporting and enabling role.

6.4 The Noel Park ward is being used to test the approach based on specific characteristics about the area, namely it being within the top 3 wards in the borough for violence with injury, robbery, criminal damage, and theft from person. It is in the top 20 wards in London for the number of criminal offences (and the worst in Haringey) based on the suite of crime indicators used by the Mayor's Office for Policing and Crime (MOPAC). Anti-social behaviour and environmental crime are also disproportionately high in Noel Park, with the ward being amongst the worse in the borough for flytipping.

6.5 At the same time there is a strong sense of community with active involvement in residents' and community groups, and as shown by the Noel Park Big Local (which has identified the local environment and safety as a significant concern, consistent with the performance data of the council). The area has significant social media infrastructure and the right conditions to forge a transformational relationship with the council.

6.6 Team Noel Park started in earnest from September 2015. The aim from the outset was for the project to be responsive to and developed with community and ward member input with the objective, in time, for it to become a self-sustaining, community-owned project.

6.7 A further underlying principle has been to test an approach to community engagement substantially within the business-as-usual resources and budgets of the council and our partners, to understand what impact better partnership working could deliver in an environment of shrinking resources, and learn lessons that might be applied to other parts of the borough.

6.8 Activity to date, emerging outcomes and ongoing activity can be separated into a number of interlinking strands:

Engagement:

- Stakeholder mapping and engagement has helped build and strengthen relationships with, and between, key groups within the ward – including the three constituted Residents' Associations, the Noel Park Big Local (Lottery-

funded) partnership, the local primary and secondary schools, the Wood Green Business Forum and others;

- A launch event was held at Noel Park Primary School in November 15, which brought together some 45 residents, businesses and partners to discuss local priorities and how Team Noel Park could be a vehicle for better partnership working and outcomes.
- Facilitation of a community-led clear up in Russell Park (through publicity and provision of equipment and collection of waste) which is now planned to happen on a monthly basis;
- Focussed engagement with schools to seek participation from young people.
- Ongoing engagement to ensure the diversity of the area is reflected in the development of Team Noel Park – eg. meeting faith leaders, engaging the wider community who may not ordinarily be engaged with public services or existing networks such as residents' associations.

Coordination of council, police, Homes for Haringey and other partner activity:

- Engagement and enforcement action has been undertaken to address untidy front gardens across the whole ward. Of some 100 properties served with a warning, compliance has been in excess of 80%, with enforcement action planned for the minority of outstanding properties.
- Other activity has included police/council 'side-by-side' operations eg. litter patrols; a CCTV camera installed as a trial to support flytip investigations; and council/Veolia joint operations to ensure compliance by traders and residents with waste duty of care requirements, resulting in c. 27 fixed penalty and other notices being issued.
- Ongoing joined up engagement and enforcement activity with partners is planned.

Communications:

- A Ward newsletter has been delivered quarterly to all households and businesses in Noel Park (Oct 15 and February 16 to date) – these aim to inform of council and partner activities that are designed to improve the area, encourage community participation in such activities and provide a platform for the community to communicate events, activities and opportunities.
- Production of a local directory/guide to give people the right contact information to report issues, make use of services (such as bulky waste collections) and get things done.
- The project is also utilising social media – there is a Team Noel Park Facebook page, Twitter, participation in Noel Park Net (a local community online forum);

Measuring impact

- Perception survey is currently being completed to establish baseline for indicators such as pride in area, satisfaction with services, community priorities. This will be repeated in a year to assess awareness of Team Noel Park and impact.
- Levels of community engagement/participation are being monitored (eg. attendance at events).
- Performance against key environmental and crime measures where available at ward level (eg. flytipping, MOPAC indicators).

Community capacity development:

- We are developing a Community Steering Group with community stakeholders as a vehicle for taking forward and steering Team Noel Park – the group will prioritise local concerns and facilitate joined up working and problem solving across different stakeholders.
- The objectives and terms of reference of the Steering Group are currently being developed in consultation with stakeholders through a series of meetings between January and March 2016.
- Subject to the above consultation process, it is envisaged that the Steering Group would lead to the development of a neighbourhood plan and could be responsible for developing activities and campaigns to address key issues in the ward, eg. a community-led flytipping campaign.
- Through the Group and associated activity, support and development, the aim will be to enhance community capacity.

7 Contribution to strategic outcomes

7.1 The project will deliver on both Priority 3 of the Corporate Plan – a clean and safe borough where people are proud to live - and the cross-cutting theme within the plan of Working Together With Our Communities (building resilient communities where people are able to help themselves and support each other).

7.2 Specifically it seeks to deliver on the Priority 3 objective to strengthen communities and partnerships in order to improve our environment and reduce crime, enabling residents and traders to feel safe and proud of where they live and work.

8 Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

Finance and Procurement

8.1 There are no specific financial implications arising from this report.

Legal

8.2 There are no specific Legal implications arising from this report.

Equality

8.3 The engagement and communications plan for the project is seeking to ensure that involvement in Team Noel Park is open to all parts of the community in Noel Park within the available resources.

9 Use of Appendices

9.1. February ward newsletter and Contacts Directory.

10 Local Government (Access to Information) Act 1985

10.1 None.

#TeamNoelPark

Wood Green



ISSUE
#02

Welcome to **Team Noel Park** – showcasing how we're all working together to make our neighbourhood even better!

Help shape Wood Green's future

More than 800 Wood Green residents have so far had their say on the area's future – with backing for ideas including new homes and a fundamental rethink of The Mall.



There are four options to choose from as part of the Wood Green's Future consultation, which is aimed at making the area one of the capital's best places to live, work and shop.

The most ambitious option includes knocking down buildings like the Mall and Vue Cinema and replacing them with 6,000 new homes and space for new jobs, as well as better pedestrian routes to Ally Pally and room for cultural events.

The proposals have been drawn up alongside plans for a Crossrail 2 station in the area – bringing a high-capacity train line that would slash journey times to the rest of capital.

You can get involved and have your say by visiting the exhibition, joining a local consultation group or taking part in the online survey.

See page 3 for more details on the consultation options and visit www.haringey.gov.uk/woodgreen to find out more.

We worked together

The first ever Team Noel Park conference took place in November, and dozens of residents turned out to share their ideas for an ever better Noel Park.

The hot topics discussed on the night were fly-tipping, anti-social behaviour, housing, planning and the conservation area. As well as sharing ideas, the conference saw action too and the council pledged to install CCTV at the end of Vincent Road, opposite Noel Park Primary School, as this is a fly-tipping hotspot.

Thank you to Francois, John and Sue for speaking at the conference and telling us about the groups they represent and huge thanks to all the residents and partners who took the time to attend!

Next up on the Team Noel Park schedule is a meeting to discuss the steering group we are setting up. So if you're interested in how Team Noel Park will be run get in touch and we'll send you details of the next meeting.

www.facebook.com/teamnoelpark

Twitter #TeamNoelPark

Sign up for regular updates by emailing:
team.noelpark@haringey.gov.uk

See our posts on community website:
noelparknet.ning.com

Christmas cracked

A business was forced to fork out £450 for dumping waste in an alleyway during a crackdown on fly-tipping.

The store was slapped with the hefty penalty after council enforcement officers spotted the fly-tip and the unsightly mess was later cleared up by the shop owner.

The action was part of Operation Christmas Cracker – a crackdown on waste offences and nuisance behaviour, such as unlicensed street trading, in the run up to Christmas.

The operation also saw:

- **16 fixed penalty notices issued to businesses for dumping their waste**
- **11 enforcement notices issued to businesses for waste related offences**
- **The removal of an abandoned commercial waste bin, which had become a magnet for fly-tips, after the council ordered its owners to clean up their act.**

Conservation proposals



Local people have had their say on proposals for how to protect the heritage of Noel Park Conservation Area.

A consultation on The Noel Park Conservation Area Appraisal and Management Plan saw dozens of local people comment on the document, which includes recommendations for how the area's character can be

protected and enhanced in the future. It proposes that the boundaries of the conservation area are extended, and gives guidance to residents about the best way to maintain and improve their Noel Park homes.

Some respondents made suggestions for additional advice it could include.

The council's conservation officer will now make changes based on feedback before a final version is submitted to the council's cabinet for approval.

Front garden action

Dozens of unsightly front gardens got an early spring clean following action by Haringey Council.

The council's enforcement team have been visiting homes where a large amount of waste is stored or dumped in the front garden. Ninety-five have been issued with warning letters in the last three months alone.

The warnings have led to many gardens being transformed, like the one pictured, and 82 of those warned have taken action to tidy up. The rest now face a fixed penalty notice, prosecution or being forced to pay for a clean-up which is carried out on their behalf.

BEFORE



AFTER



Police Priorities

An update from your local Safer Neighbourhoods Team

■ **Theft from the person is still a significant problem in Wood Green, we have put in place plain clothed and high-visibility operations to try to combat this. The bulk of the victims are lone females, who leave their bags unattended on buggies and prams whilst shopping.**

Please pay attention and keep your property secure.

Anti-social behaviour caused by beggars and rough sleepers: We are currently applying for a criminal behaviour order on one of our regular offenders, please continue to report incidents to us and we will respond. ■■

**Your Safer Neighbourhoods Team is:
PS Miles, PC Letman, PC Adams, PCSO Ali.**

**Call: 020 8721 2678 - Out of office hours use 101.
In an emergency call 999.**

**To report someone sleeping rough call
Street Link: 0300 500 0914**

Spotlight on...

Parkside Malvern Residents Association tell us what they are all about:

The Parkside Malvern Residents Association (PMRA) represents Hornsey Park Road, Alexandra Road, Malvern Road, Park Ridings, Ravenstone Road and The Avenue, N8. We aim to be a force for change in the neighbourhood and we always welcome new active members.

We try to work closely with our councillors and neighbouring residents associations and are supported by the Grace Baptist Church, through the use of their church hall for meetings. We work closely with The Mall, local businesses and Heartlands School.

Since 2008 we have brought to life several neglected sites through our Community Garden project. Up to a dozen or so people meet on the first Saturday of each month – ‘Cropping the Lavender’ at the junction of Clarendon and Hornsey Park Roads is a special event each October – and some work is carried on in between. We are planning a new mural on Mayes Road.

Our recent campaigns have been focused through the consultation over the Heartlands redevelopment of the former Wood Green gasworks and on traffic management in Hornsey Park Road. We have built good relationships with National Grid in the run

up to the site preparation at Heartlands and we now want to pursue concerns about green space and over-crowding as the developers get to work. Our main ambition for Team Noel Park is to build much better relationships with council officers and other public officials to improve basic service delivery and the management of all kinds of nuisance in the area. We also hope our involvement will improve links with Homes for Haringey and housing associations.

www.pmra.co.uk

Twitter: [@parksidemalvern](https://twitter.com/parksidemalvern)

Email: parksidemalvernra@googlemail.com



Local businesses showcased

Wood Green Business Forum is working together to ensure the town centre is a vibrant and attractive place to visit. Backed by a string of Wood Green retailers, the forum acts as a voice for businesses, supports independent traders and works to promote the town centre.

It supported December's Small Business Saturday celebrations in Wood Green, which saw passersby wowed with a range of music performances and spoiled for choice by a host of goodies on sale by Noel Park and Myddleton Road Markets (pictured).

Any Wood Green business – from a sole trader to a large firm – can join the business forum. Email: Ravinder.dhanjal@haringey.gov.uk

Small screen stars

Pupils from Noel Park Primary School burst onto our screens on Christmas Eve, when they were chosen to take part in a festive TV special.

The group of year six pupils were chosen by Sky 1 to record a segment of the Big Movie Sing-along, a musical family show featuring Christmas movies past and present.

They knocked our socks off with a fantastic rendition of 'Do you want to build a Snowman' from the hit film Frozen.



Teacher Danielle Oudomvilay said: "The children are so full of energy and enthusiasm – I knew that they would have a good chance of success if they got to audition for the show."

Pupils Lucia and Gresa said working on the TV show was "like a dream come true".

Wood Green's future



Continued from page one...

Wood Green's Future outlines four options to restore the town centre to its former glory – with residents and businesses invited to share their ideas through an exhibition and online survey.

Options include:

- A major new public square around a new Wood Green Crossrail 2 station
- Nearly 60,000 sq ft of new employment space, with more high-street shops

- Redevelopment of The Mall shopping centre, Vue cinema, Arriva bus depot and other sites to create a better shopping and leisure destination
- Transformed pedestrian and cycle routes to a restored Alexandra Palace and Hornsey
- Boosting Wood Green's cultural quarter and encouraging more tech and artisan start-up businesses to make the area their home

Visit: www.haringey.gov.uk/woodgreen for more information and to see the schedule for consultation events.

Noel Park Noticeboard

Send your news and events to team.noelpark@haringey.gov.uk



Zumba and Line Dancing Classes

Classes are held every Monday 7.30pm to 8.30pm in the Sandbunker Community Centre, The Sandlings Estate, off Glynne Road. Sessions cost £2.50, including light refreshments

Call: **020 8826 0317**
E-mail: sandlingsandbunker@hotmail.co.uk



Learn to look after your bike for free

Book a one day bike maintenance training session and learn to look after your bike yourself. You will learn how to safety check your bike, mend punctures, service gears and brakes, clean and lubricate your bike, adjust your handlebars and saddle and decide which tools to buy and how to use them. Courses take place on 27th February, 12th March and 2nd April at the Sandlings community Centre, Glynne Road N22 6XS.

Email: info@cyclinginstructor.com
Call **0845 652 0421**
Visit: www.cyclinginstructor.com

Residents Association Meeting

Noel Park North Area Residents Association are meeting at Shropshire Hall at 7.30pm on February 24. Local residents welcome to attend.

See: noelparknorth.wordpress.com
Email: noelpark.nara@gmail.com



Knitting & Sewing Club

Held every Wednesday between 10am and 12pm at the Sandbunker Centre. Refreshments provided. Good company.

Call: **020 8826 0317**
E-mail: sandlingsandbunker@hotmail.co.uk

Baby and child first aid courses

Available for parents living in N22, this course is designed to inform parents and family members about the basics of Emergency First Aid, with particular emphasis on babies and children.

Call: **07490 496343**
Visit: www.familyfirstaiders.org.uk

Unltd – funding for social enterprises

One-on-one information sessions about Star People's funding for social enterprises are held every Tuesday between 10am - 2pm in the Business Lounge, Wood Green Library, by appointment only.

Email: rachella.sinclair@gmail.com
Call: **07722 588064**

Youth Club

Sandbunker Youth Club is re-starting every Friday evening starting at 7pm at the Sandbunker Centre, The Sandlings.

Any enquiries contact Margaret on **020 8826 0317**. E-mail sandlingsandbunker@hotmail.co.uk

Hall to Hire

The Sandbunker Centre is ideal for meetings, social activities, parties and gatherings. Good hire rates (discount for residents of The Sandlings).

Call: **020 8826 0317**
Email: sandlingsandbunker@hotmail.co.uk

WHAT IS TEAM NOEL PARK?

Team Noel Park aims to bring together people who care about the area – your council, the police, schools, businesses... and most of all you to make Noel Park an even better place to live.

If we pull together we think we can achieve far more.

Everyone who lives in Noel Park is a team member with something to contribute... simply by being a good neighbour. For those who want to be more involved we'll show you how.

If you have any news, events or ideas that you would like to share, or if you would like to get involved, please get in touch.

DIRECTORY

Looking for the contact information that was printed here last time?

Our directory has expanded into the handy guide which is being delivered with your newsletter. We hope you find it useful! Didn't receive it? Call us on: 020 8489 5676.

www.facebook.com/teamnoelpark
[Twitter #TeamNoelPark](https://twitter.com/TeamNoelPark)

Email us at:
team.noelpark@haringey.gov.uk

Advice, Support
and Information



Haringey Citizen's Advice Bureau

The Haringey CAB provides free, confidential and independent advice for the citizens of Haringey.

☎ **020 8341 2400**

🌐 **www.haringeycabx.org.uk/**

📍 Visit: 7 Willoughby Road, London, N8 0HR

To report someone sleeping rough call Street Link on **0300 500 0914**
or visit: **www.streetlink.org.uk**

Parks and open spaces small grants scheme

Haringey Council runs this scheme to offer local groups the opportunity to apply for money to improve, develop and encourage community activity within parks and green spaces managed by the council.

See **www.haringey.gov.uk/smallgrantsparks**

For information on childminders, nurseries, playgroups, after school clubs and other local organisations offering help and support to parents:
fisd.haringey.gov.uk

Unltd – funding for social enterprises

One-on-one information sessions about Star People's funding for social enterprises are held every Tuesday between 10am - 2pm in the Business Lounge by appointment only.

To book,
Email: **rachella.sinclair@gmail.com** or call **07722 588064**

Neighbourhood Alerts

Download our free app to see planning, licensing or roadwork alerts relevant to your street.

Just search for 'Haringey Notiz' in your marketplace



Have an idea to boost
your neighbourhood?

Want to help tackle
issues such as fly-tipping?



Want to make Noel Park
an even better place to live?

Then Team Noel Park wants to hear from you!

We want Team Noel Park to be a partnership of everyone who cares about the area working together to get things done.

If we come together we can achieve much more.

www.facebook.com/teamnoelpark
Twitter #TeamNoelPark
Team.NoelPark@haringey.gov.uk

#TeamNoelPark

Wood Green

NOEL PARK PAGES



Your handy local guide on how to get involved and get in touch in Noel Park



Who to contact



Help to get things done



How to get involved

www.facebook.com/teamnoelpark
Twitter #TeamNoelPark
Team.NoelPark@haringey.gov.uk

Community contacts

Make a difference by joining your local community group



Local Community Groups

The Sandlings Residents' Association:

sandlingsandbunker@hotmail.co.uk

Parkside Malvern Residents' Association:

parksidemalvernra@gmail.com

Noel Park North Area Residents' Association:

noelpark.nara@gmail.com

Noel Park Big Local:

info@noelparkbiglocal.co.uk
(Big Lottery funded community partnership)

Friends of Russell Park group:

friendsofrussellpark@yahoo.co.uk

Neighbourhood Watch Coordinator:

Pauline.Syddell@met.pnn.police.uk

Ward Councillors

Cllr Peray Ahmet

peray.ahmet@haringey.gov.uk
Surgery: 3rd Saturday of the month, 10:30am – 11:30am, Wood Green Central Library

Cllr Stephen Mann

stephen.mann@haringey.gov.uk
Surgery: 1st Saturday of the month, 10.30am - 11.30am, Wood Green Central Library

Cllr Alan Strickland

alan.strickland@haringey.gov.uk
Surgery: 2nd Saturday of the month, 10.30 - 11.30am, Wood Green Central Library

Surgery rotated between councillors: 4th Sunday of every month, 1:00pm – 2:00pm, The Sandlings Community Centre, Pelham Road, N22

Catherine West MP

catherine.west.mp@parliament.uk
 020 7219 6141
Surgery: 2nd and 4th Friday of the month (except August), 10am – 11.30 am, Wood Green Central library.

How to report

If you see it, report it!



Fly-tipping

020 8885 7700
 enquiries.haringey@veolia.co.uk
 www.haringey.gov.uk/pay-report-apply

Download our free reporting app. Just search for 'Our Haringey' in your Smartphone marketplace

Anti-Social Behaviour

020 8721 267
Police Noel Park Safer Neighbourhoods Team
 020 8489 1335
Council Anti-Social Behaviour Team
 noelpark.snt@met.police.uk

Noise Nuisance

020 8489 1335 (9-5pm)
 020 8489 0000 (out of hours)
 enforcement.response@haringey.gov.uk

Crime

Dial **999** in an emergency
Dial **101** if you want to report a crime but don't need the police to attend straight away
Dial **0800 555 111** if you want to report crime anonymously

Repairs and Maintenance

If you are a Homes for Haringey tenant you can report a repair by calling **020 8489 5611** or email repairs@homesforharingey.org

Private tenant? Need advice on repairs? Call 020 8489 1000

Free collection of bulky items

The council collects most household bulky items for free. This includes beds/bed frames, cabinets, bookcases, car batteries, chairs, computers, kitchen appliances, doors, mattresses, sofas, tables and TVs.

It usually takes about a week - to book or discuss your requirements call **020 8885 7700**

If it isn't on the list or if you need to get rid of it sooner you can take it to Western Road Reuse & Recycling Centre, N22 6UG

Waste collection for businesses

All businesses in the borough need to arrange their refuse collection with a registered waste contractor.

To find out about the waste collection service delivered through the council's partnership with Veolia and other useful information visit www.haringey.gov.uk/commercial-waste

Veolia Haringey Contact Centre:
 020 8885 7700
 enquiries.haringey@veolia.co.uk